

Roanoke City and Alleghany Health Districts: COVID Vaccine FAQs

Q: How do I sign up to get a vaccine?

Our website has information to sign up with interest in the vaccine. Essential workers should work with their workplace to submit the names of all eligible employees. Individuals should complete a survey form linked on our website so that we can reach out when vaccine is available.

<https://www.vdh.virginia.gov/roanoke/covid-vaccine/>

Q: I signed up and I am not getting any information, what should I do?

We are primarily reaching out to respondents 75+, so if you aren't 75+, we may not have reached out yet. If you are 75+, and you entered an email address, you can resubmit your information to ensure we have your email and phone correctly. If you are 75+ and you only entered a phone number - we have only been able to call a small number of that population, we are working through that list as we have vaccine.

Q: How do I schedule my 2nd dose?

- Essential workers: If you scheduled your first dose through VAMS: Log back in to schedule your 2nd dose. You can return to your VAMS email to get the link to log in. Ensure that you are finding a 2nd dose clinic with the vaccine you originally received (Pfizer vs. Moderna). If a clinic is full, please check the following week.
- Individuals 65+: If you registered through a PrepMod link with email, you will receive an email about a week after your first dose to schedule your 2nd.
- Individuals 65+: When you are at your first dose appointment, we will make your appointment for a second dose.

Q: Can I show up to a vaccine clinic to get a dose? Can I get a dose at the end of the day if there's extra?

No. Vaccine will NOT be distributed as a walk in for individuals without appointments. We are managing leftover vaccine at the end of the day with our current priority groups to ensure no vaccine is wasted and it is used appropriately.

Q: How will I be notified if I've signed up?

We are reaching out to essential workers and individuals when we have vaccine available. For individuals 65+ with a priority for 75+, we are sending emails with links to those with email addresses and calling those with phone numbers only. For essential workers, we are sending a direct link to log into VAMS to register and find an appointment.

Q: I qualify for vaccine in Phase 1b, why haven't I received an appointment for a vaccine?

Phase 1b is very large - by some estimates, upwards of half of Virginians now qualify in Phase 1a and 1b. With very limited supply, we are not able to get to everyone in Phase 1b quickly, so we are moving through the priority list in order:

Q: I have (INSERT MEDICAL CONDITION), can/when/how should I receive a vaccine?

Please consult with your doctor if you have any concerns about receiving your vaccine; we are unable to provide medical advice.


Q: Who is RCAHD prioritizing for COVID-19 Vaccine?

RCAHD is currently in Phase 1a: Healthcare workers and the first round of Phase 1b. We will move through the entirety of Phase 1b as vaccine becomes available. Currently, upwards of half of Virginians qualify for vaccine in Phase 1a+1b and we have very limited supply, so we are working through the governor's priority list.

- Priority for Phase 1b essential workers:
 1. *Police, Fire, and Hazmat*
 2. *Corrections and homeless shelter workers*
 3. *Childcare/PreK-12 Teachers/Staff*
 4. *Food and Agriculture (including veterinarians)*
 5. *Manufacturing*
 6. *Grocery store workers*
 7. *Public transit workers*
 8. *Mail carriers (USPS and private)*
 9. *Officials needed to maintain continuity of government (including judges and public facing judicial workers)*

FEB 3 UPDATE

RCAHD Vaccine Distribution Status

<div style="background-color: #0056b3; color: white; padding: 5px; text-align: center; font-weight: bold; margin-bottom: 10px;"> Current Priority Groups: Phase 1a and Phase 1b </div> <ul style="list-style-type: none"> • Health care workers • Residents aged 65 and up, with priority for 75 and up • The first 3 tiers of essential workers: <ol style="list-style-type: none"> 1. Law enforcement, Fire, and Hazmat 2. Corrections and Homeless shelter residents and staff 3. Licensed Childcare/ PreK-12 Teachers/Staff (public and private) 	<div style="background-color: #0056b3; color: white; padding: 5px; text-align: center; font-weight: bold; margin-bottom: 10px;"> Future Priority Groups: Phase 1b </div> <ul style="list-style-type: none"> • Residents aged 16-64 with a high risk medical condition • More frontline essential workers: <ul style="list-style-type: none"> • Food and Agriculture • Manufacturing • Grocery • Public Transit • Mail carriers (USPS and Private) • Officials to maintain continuity of government <div style="text-align: right; margin-top: 10px;">  <p style="font-size: 8px; margin: 0;">ROANOKE CITY and ALLEGHANY HEALTH DISTRICTS</p> <p style="font-size: 8px; margin: 0;">Your Partner in Community Wellness</p> </div>
---	-------	--